Vax careline
0870 6061248

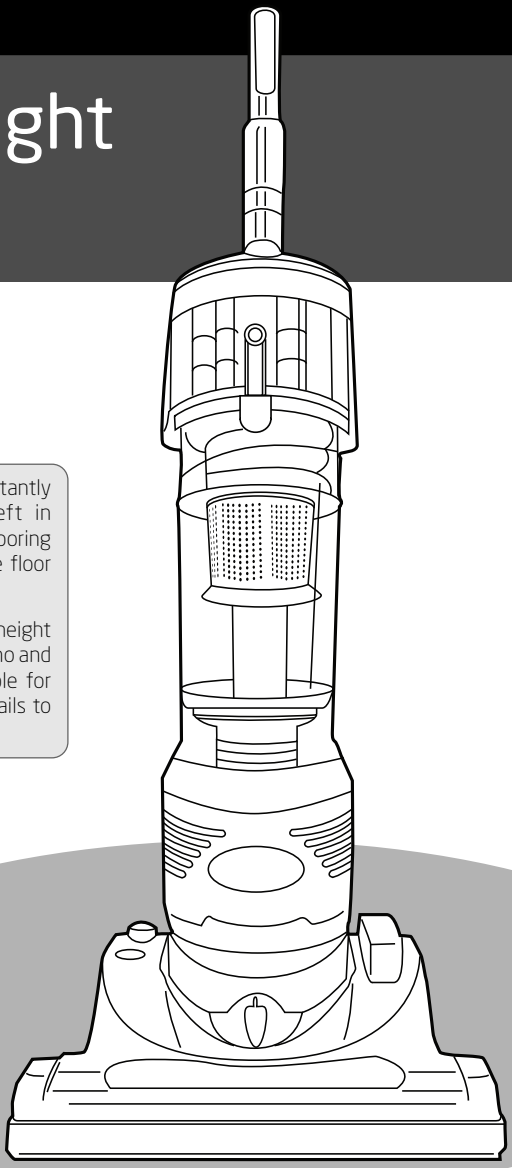
Bagless upright

vax 24

Vax model number:
VZL-901

WARNING: This cleaner has a constantly rotating brush bar which, when left in contact with lino, parquet and other hard flooring could potentially cause some damage to the floor surface.

NOTE: Vax recommends that you raise the height of the brush bar when using this cleaner on lino and hard flooring. Vax cannot be held responsible for damage to these surfaces if the customer fails to take notice of this recommendation.



instruction manual

24 cyclones

www.vax.co.uk

Please read carefully before using this cleaner.
Always fully extend the mains cable before use.
Retain for future reference.

1. Diagram

VZL-901

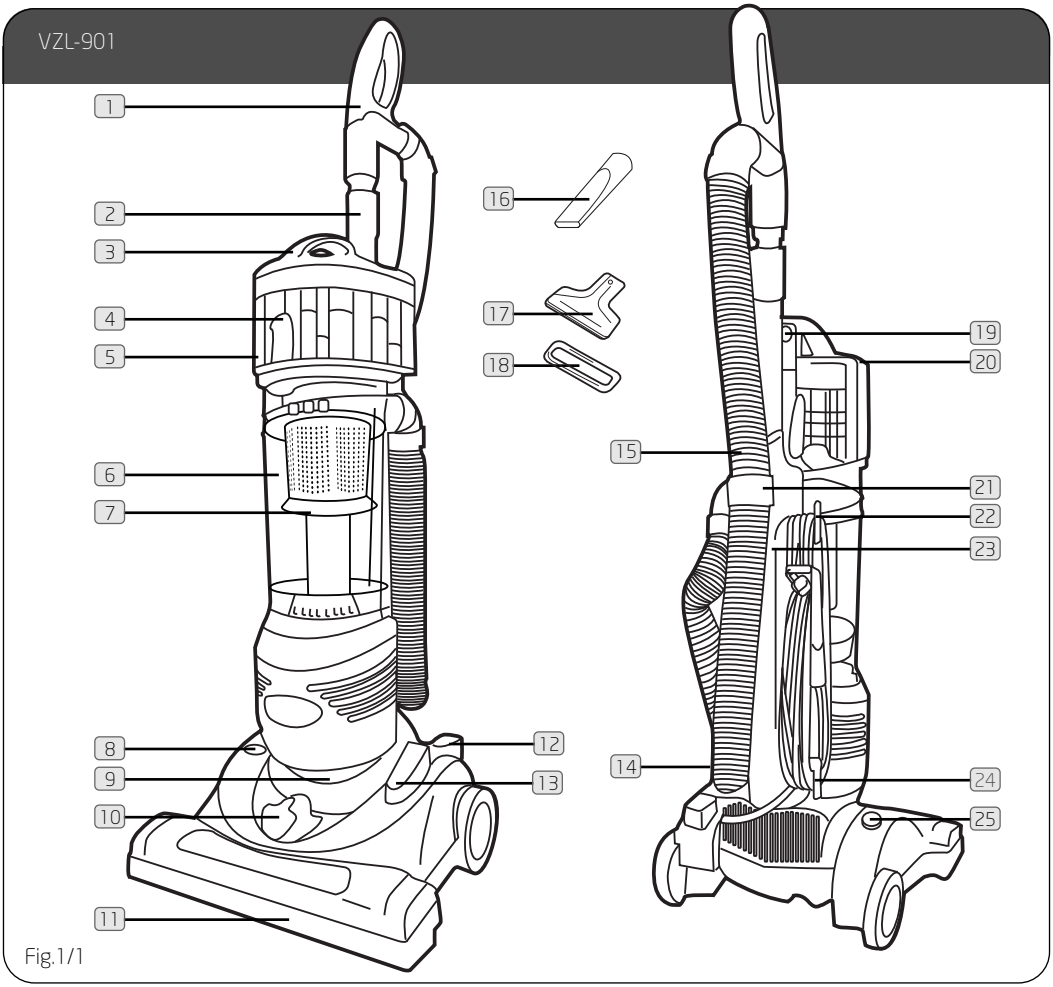


Fig.1/1

1. Handle
2. Telescopic wand
3. Carry handle
4. Cyclonic chamber bottom door release
5. Cyclonic chamber
6. Dirt container
7. Cyclone shroud
8. Filter indicator light
9. Headlight
10. Carpet height adjuster ⚠
11. Scuff guard bumper
12. Handle release
13. Carpet-to-floor selector
14. Lower hose holder
15. Stretch hose
16. Crevice tool
17. Upholstery brush
18. Dusting attachment
19. Dirt container release button
20. Cyclonic chamber rinsing port
21. Upper hose holder
22. Quick release cord holder
23. Telescopic wand release
24. Power cord holder
25. On/off button

⚠ **WARNING:** This cleaner has a constantly rotating brush bar which, when left in contact with lino, parquet and other hard flooring could potentially cause some damage to the floor surface.

NOTE: Vax recommends that you raise the height of the brush bar when using this cleaner on lino and hard flooring. Vax cannot be held responsible for damage to these surfaces if the customer fails to take notice of this recommendation.

2. Safety Information

For Household Use Only

When using the vacuum cleaner, basic safety precautions should always be observed, including the following:

1. Only use the vacuum cleaner indoors on dry surfaces.
2. Turn off the vacuum cleaner controls before connecting or disconnecting from the mains supply.
3. Always unplug the vacuum cleaner before connecting or disconnecting the vacuum hose and accessories.
4. Children should be supervised to ensure that they do not play with the appliance.
5. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by person responsible for their safety.
6. Use only as described in this manual.
   Use only the manufacturer's recommended attachments.
7. Do not use the vacuum cleaner if it has been dropped, damaged, left outdoors or dropped into water. Do not use the vacuum cleaner with a damaged cord or plug. If the supply cord or plug is damaged, return the vacuum cleaner to a Vax Authorised Service Agent or suitably qualified person for examination, repair or adjustment.
8. Do not pull or carry by the cord. Do not use the cord as a handle, close a door on the cord or pull the cord around sharp edges or corners. Do not run the vacuum cleaner over the cord. Keep the cord away from heated surfaces.
9. Do not handle the plug or vacuum cleaner with wet hands. Do not use outdoors or on wet surfaces.
10. Do not put any objects into openings. Do not use with any openings blocked and do not restrict air flow. Keep all openings free of dust, lint, hair or anything that may reduce airflow.
11. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
12. Do not pick up hot coals, cigarette butts, matches or any hot, smoking or burning objects.
13. Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene, etc) or use in the presence of explosive liquids or vapours.
14. Do not vacuum up harmful or toxic material (chlorine bleach, ammonia, drain cleaner, etc).
15. Do not vacuum up hard or sharp objects such as glass, nails, screws, coins, etc.
16. Do not use without the filters in place.
17. Take extra care when vacuuming on stairs.
18. Keep vacuuming area well lit.
19. Store the vacuum cleaner indoors in a cool, dry area.
20. Turn off the on/off switch before unplugging the vacuum cleaner.
21. Use only CE-approved 13 amp extension cords. Non-approved extension cords may overheat. Care should be taken to arrange the cord so that the cord cannot be pulled or tripped over.

WARNING: Always switch off and unplug the vacuum cleaner from the electrical outlet before assembling, opening or emptying the dirt container, or before connecting/disconnecting the attachments.

CAUTION: The vacuum cleaner is a very powerful unit. Before plugging the cord into the electrical outlet, make sure the switch is in the 'off' position. Hold the vacuum cleaner firmly when starting and in use.

IMPORTANT: If the inlet or hose is blocked, switch off the vacuum cleaner and remove the blockage(s) before re-starting the vacuum cleaner.

IMPORTANT: Cleaning filters improves vacuum performance. For models with filters that have washable outers, please note the filters must be given 24 hours to dry after rinsing before being placed back into the cleaner.

This vacuum cleaner is intended for household use only and not for commercial or industrial use.

Motor Thermostat

IMPORTANT: The motor is equipped with a thermal cut-out. If for any reason, the vacuum cleaner should over-heat, the thermostat will automatically turn the unit off. Should this occur, unplug the vacuum cleaner from the electrical outlet and turn off the switch. Remove the dirt container and empty. Clean the filters. Allow the cleaner to cool for approximately one (1) hour. To re-start, plug into an electrical outlet and switch back on.

3. How to Assemble

IMPORTANT: Always remove the power plug from the electrical outlet before assembling or removing accessories.

Inserting & Removing the Telescopic Wand into the Main Unit

Insert the telescopic wand into the opening at the top of the unit, making sure that the telescopic wand height adjustment knob is facing the back of the unit (Fig.3/1)

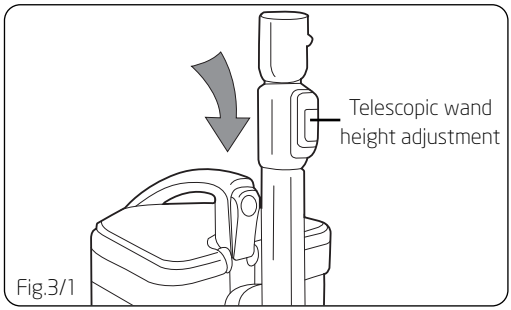


Fig.3/1

Insert the handle into the top opening of the telescopic wand making sure that the handle locking pin is in place (Fig.3/2).

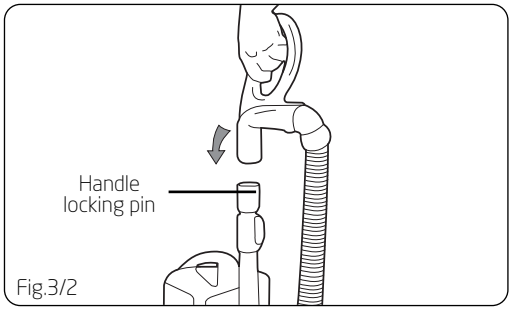


Fig.3/2

To remove the telescopic wand, press the telescopic wand release button which is located on the back of the unit and lift the telescopic wand up (Fig.3/3)

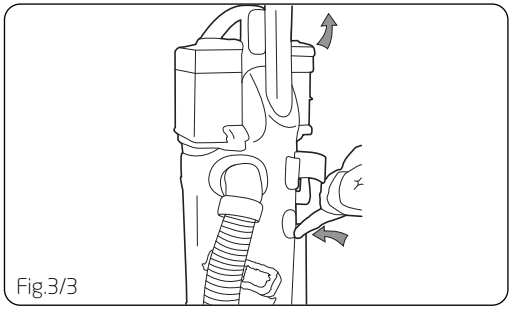


Fig.3/3

Attaching the Upper Hose Holder

Place the upper hose holder into the slot in the back of the vacuum. Using a Philips screwdriver and the screw provided, attach the hose clip to the vacuum (Fig.3/4).

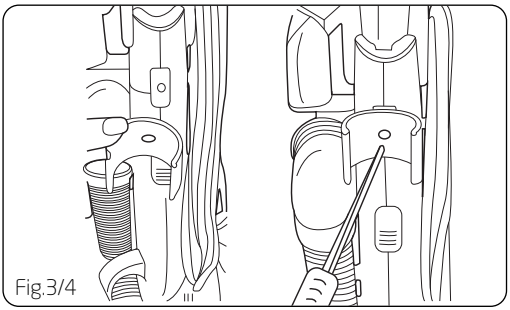


Fig.3/4

Winding & Unwinding the Power Cord

This vacuum cleaner is equipped with a convenient cord storage feature. The power cord winds around the two cord holders at the side of the unit. The top cord holder has a quick cord release feature. Turn the cord hook to the left or the right to remove the power cord (Fig.3/5).

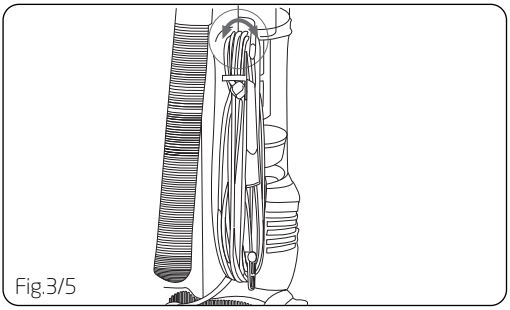


Fig.3/5

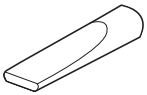
4. How to Operate

Using the Vacuum for Above Floor Cleaning

Your vacuum can be used to dust above floor areas such as tops of furniture, upholstery, drapes, etc. When using with accessories, you must place the carpet-to-floor selector to the "Bare Floor/Tools" position.

Crevice Tool

For radiators, crevices, corners, skirting boards and between cushions.



Upholstery/Dusting Brush

The upholstery/dusting brush is two brushes in one. To use as an upholstery brush, you must remove the dusting brush attachment. To remove, just snap the two pieces apart (Fig.4/1).

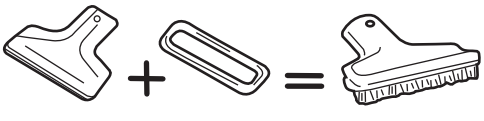


Fig.4/1

Use the upholstery brush to remove dust and pet hair from furniture. Use the dusting brush to dust furniture, Venetian blinds, books, lamp shades and shelves.

Attaching the Accessories

The accessories can be attached either the handle or to the telescopic wand.

To attach the accessories to the handle:

Press the handle locking pin and pull the handle up to remove it from the telescopic wand. Push the desired accessory onto the end (Fig.4/2).

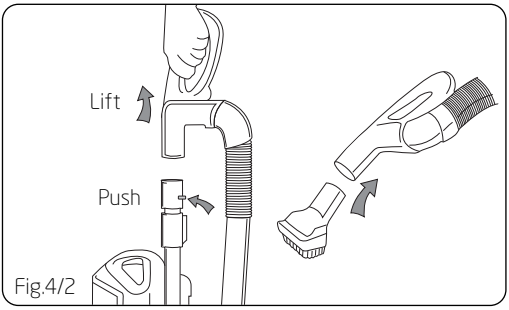


Fig.4/2

To remove the accessories, just pull them out.

To attach the accessories to the telescopic wand:

Press the telescopic wand release button and pull the telescopic wand out of the vacuum (Fig.4/3)

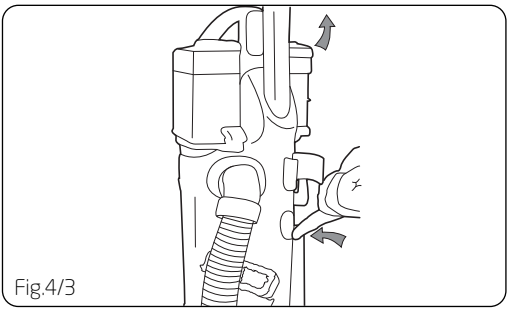


Fig.4/3

Push the desired accessory onto the end (Fig.4/4)

To remove the accessories, just pull them out.

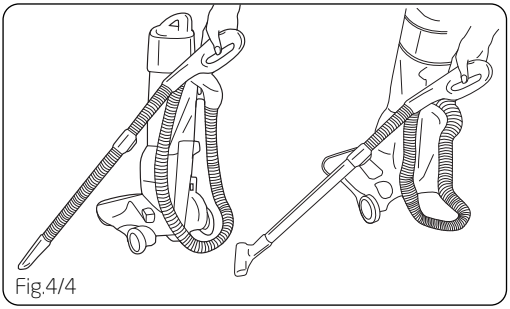


Fig.4/4

Using the Accessories

To avoid tip over, always make sure that the hose is inserted into the lower hose holder that is located at the bottom of the unit, just behind the dust cup container (Fig.4/5).

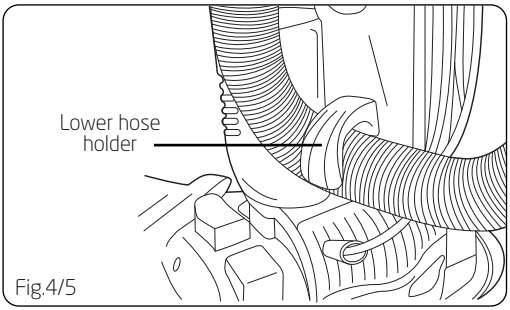


Fig.4/5

Turn the quick release cord holder 180° to either side to release the power cord.

Plug the power cord into the electrical outlet.

When using the attachments, the vacuum must be in the upright position.

Ensure that brush bar is locked by pressing the carpet-to-floor selector to the "Bare Floor/Tools" position (Fig.4/6).

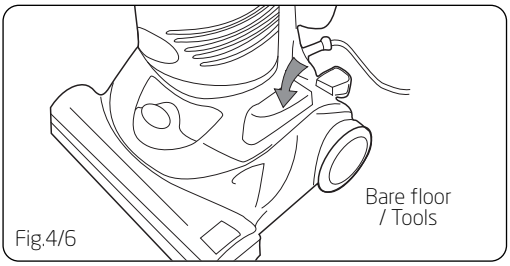


Fig.4/6

CAUTION: Do NOT pull the vacuum cleaner around the room by the hose as it could tip over and cause damage. When using the attachments, do NOT over extend the hose length when reaching. Trying to reach beyond the hose reach could cause the vacuum to tip over.

WARNING: Avoid tipping the vacuum or setting it on furniture, fringed area rugs or carpeted stairs while you are using the hose with the attachments. When the vacuum is turned on, the brush bar will continue to rotate until you put the carpet-to-floor selector to the "Bare Floor/Tools" position. Avoid leaving the vacuum in one place for an extended period of time, particularly on thick carpet.

NOTE: When lifting your vacuum from the carry handle, be careful not to press the dust cup release button because you will release the dust cup assembly.

Vacuuming Floors & Carpets

The upright vacuum can be used to vacuum all types of carpeting and bare floors.

Turn the quick release cord holder 180° to either side to release the power cord.

Plug the power cord into the electrical outlet.

Depress on the handle release pedal to release the handle (Fig.4/7).

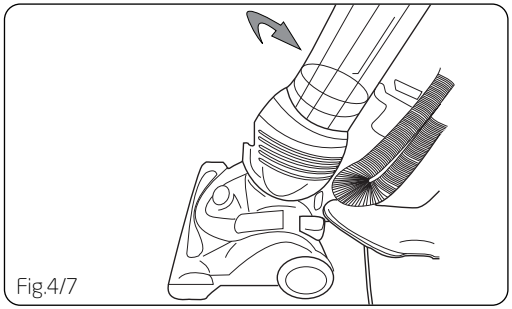


Fig.4/7

When vacuuming carpets, set the carpet-to-floor selector to the "Carpet" position to engage the brush bar. When vacuuming bare floors, set the carpet-to-floor selector to the "Bare Floor/Tools" position. This will lock the brush bar and it will not turn (Fig.4/8).

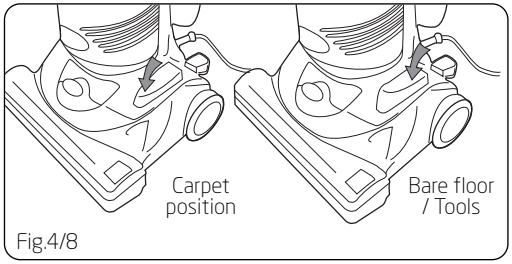


Fig.4/8

How to Adjust for Carpet Height

WARNING: To avoid injury, keep loose clothing, hair, fingers and all other parts of body away from any moving parts (such as the brush bar). Turn off the switch and unplug the vacuum before adjusting the vacuum for the carpet height.

The front of the power nozzle has a carpet height adjustment knob that raises and lowers the motorised power head to match the type of carpet (Fig.4/9).

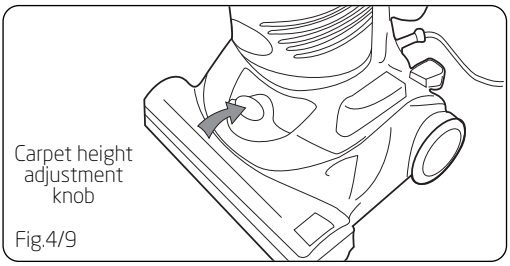


Fig.4/9

With the vacuum NOT connected to the electrical outlet, set the adjustment to the lowest setting for maximum cleaning. If the vacuum is too difficult to push, move the knob to the next highest setting until the vacuum is comfortable to push. The brush bar must reach the carpet for the most effective cleaning.

IMPORTANT: See the manufacturer's recommendations when vacuuming delicate or hand woven carpets. They may suggest vacuuming your carpet with the power nozzle on a low height with the brush bar "Off. If this is the case, set the carpet height adjustor to the lowest setting and place the carpet-to-floor selector to the "Bare Floor/Tools" position.

WARNING: Always empty the dust cup after each use and during prolonged usage. Never over fill the dust cup beyond the "MAX" fill line - remove dirt and clean the cyclone shroud each time the dust cup is emptied or during prolonged usage or risk motor damage. Empty the cyclonic chamber every three months depending on the amount of usage. Never let the dust in the cyclonic chamber surpass the "MAX" fill line.

WARNING: This cleaner has a constantly rotating brush bar which, when left in contact with lino, parquet and other hard flooring could potentially cause some damage to the floor surface.

NOTE: Vax recommends that you raise the height of the brush bar when using this cleaner on lino and hard flooring. Vax cannot be held responsible for damage to these surfaces if the customer fails to take notice of this recommendation.

5. Dirt Container & Filters: Removal & Replacement

Removing the Dust Cup Assembly

⚠ CAUTION: Always unplug the unit from the electrical outlet before removing and emptying the dust cup. Failure to do so, may result in electric shock or personal injury.

To ensure that your vacuum continues to clean thoroughly, the dust cup should be emptied after each use and/or each time it reaches the "MAX" fill line.

To remove the dust cup assembly, press the dust cup release button and remove the dust cup assembly (Fig.5/1).

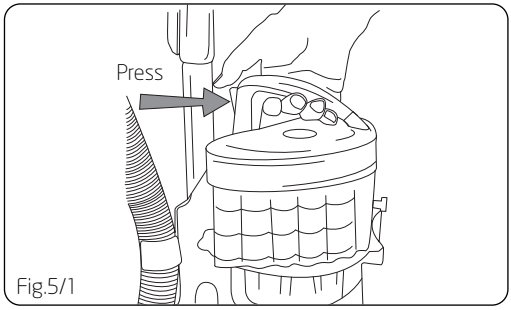


Fig.5/1

⚠ WARNING: Do NOT push the cyclonic chamber bottom door release button while the cyclonic chamber is still attached to the dust cup.

To empty the dust cup, hold the dust cup assembly over a garbage container and press on the dust cup bottom door release button (Fig.5/2).

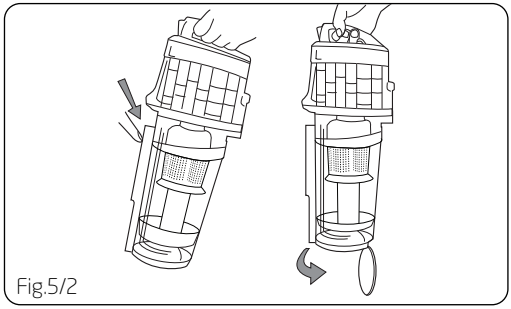


Fig.5/2

Separating the Dust Cup from the Cyclonic Chamber

Remove the dust cup assembly.

While holding the dust cup assembly, twist the carrying handle counter clockwise to separate the cyclonic chamber from the dust cup (Fig.5/3).

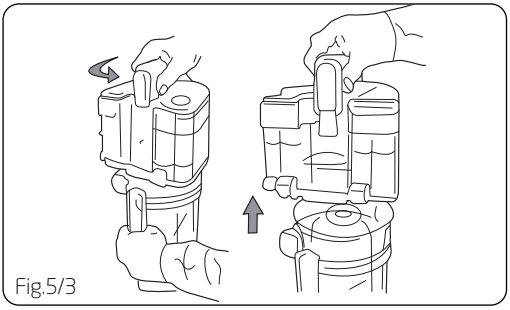


Fig.5/3

Cleaning the Dust Cup & Cyclone Shroud

To remove the cyclone shroud:

Hold the dust cup in one hand and with the other hold the cyclone shroud. Twist the cyclone shroud counter clockwise to unlock and remove from the dust cup (Fig5/4).

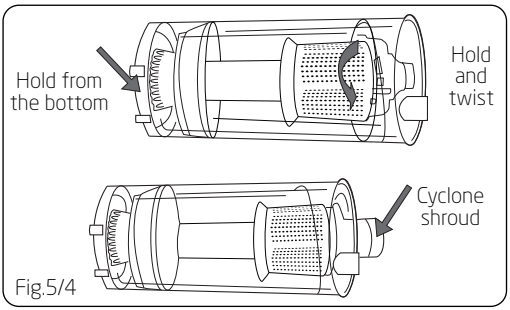


Fig.5/4

Take out the cyclone shroud and rinse it in lukewarm water by just running it under the tap to remove any dust that is adhering to the screen (Fig.5/5).

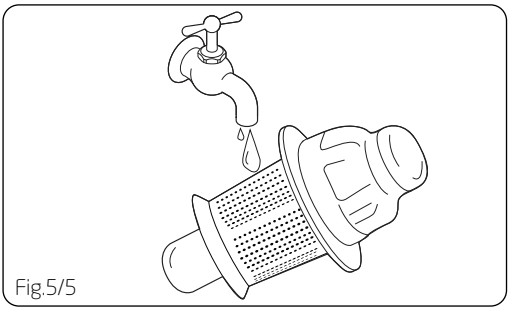


Fig.5/5

Do NOT place in dishwasher. Allow the cyclone shroud to air dry completely (24 hours) before reinstalling into the vacuum.

The dust cup can be washed in lukewarm water. Do not use strong detergents (Fig.5/6).

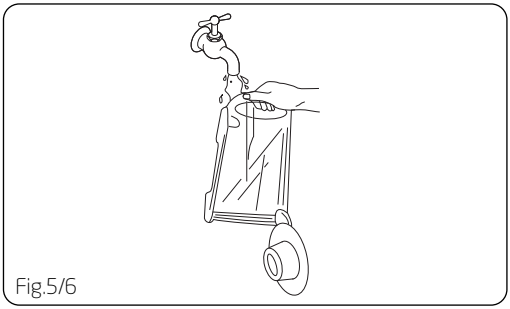


Fig.5/6

Make sure that the dust cup and the cyclone shroud are completely dry before re-assembling.

To replace the cyclone shroud, insert the cyclone shroud back into the dust cup. Fit the cyclone shroud back into position and turn clockwise to lock it into position.

Emptying & Cleaning the Cyclonic Chamber

Periodically the cyclonic chamber will need to be emptied and cleaned. This does not have to be done every time the dust cup is emptied but it is recommended that you empty the cyclonic chamber every three (3) months depending on use or prior to the dust in the cyclonic chamber reaching the "MAX" fill line. If dirt level is not visible, clean every three months.

To empty the cyclonic chamber:

Hold the cyclonic chamber from the handle over a garbage can and press the cyclonic chamber bottom door release button to empty the dust (Fig.5/7).

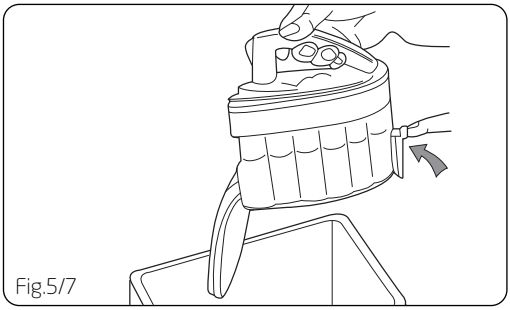


Fig.5/7

After emptying the cyclonic chamber, replace it onto the dust cup and place the dust cup assembly into the vacuum.

To clean the cyclonic chamber:

Make sure that you have emptied all the dust from the cyclonic chamber before rinsing.

Step 1 - Fill the cyclonic chamber half way with water (Fig.5/8). Use only water. Do NOT use any type of detergent or soap.

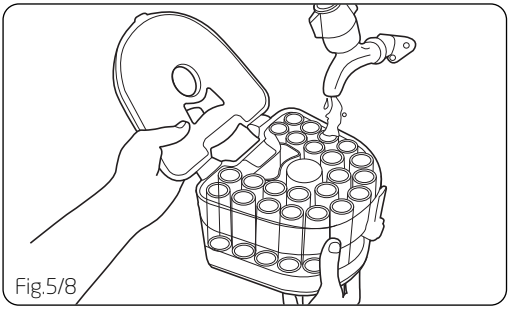


Fig.5/8

Step 2 - Close the cyclonic chamber bottom door and shake the cyclonic chamber thoroughly to remove any dust that has adhered to the cyclones (Fig.5/9).

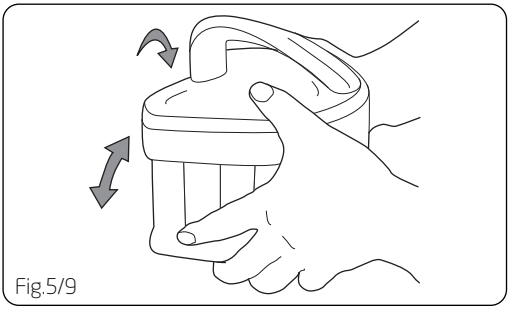


Fig.5/9

Step 3 - Hold the cyclonic chamber over a sink and press the cyclonic chamber bottom door release button to empty the water (Fig.5/10).

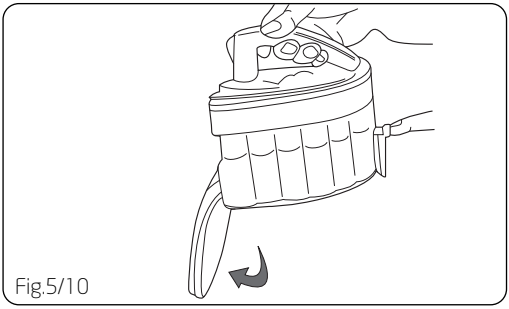


Fig.5/10

Repeat steps 1 to 3 as necessary to remove all dirt from the cyclonic chamber.

Let the cyclonic chamber completely air dry with the bottom door open before replacing into the vacuum. This could take up to 48 hours.

⚠ WARNING: To avoid risk of electrical shock, never operate the vacuum with the cyclonic chamber wet.

Filter Indicator Light

When the filter indicator light flashes, it means that the dust cup is full, the filters need cleaning or there is a blockage in the air paths. You must empty the dust from the dust cup, clean the cyclone shroud, clean the filters and check the unit for any blockages (Fig.5/11).

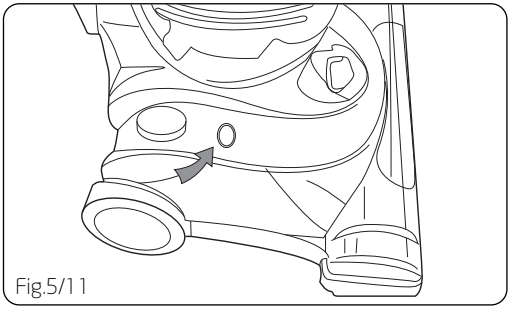


Fig.5/11

NOTE: Occasionally the filter indicator light will flash momentarily if the air path is blocked when using the above floor tools. This is normal.

Cleaning Pre-Motor Filters

Under normal use, the 2 filters in the filter housing should be cleaned every three (3) to five (5) months for optimal performance of your vacuum. The filter indicator light will flash when the filters need cleaning.

To remove the filter housing:

Hold the filter housing by the air inlet and turn counter clockwise to unlock (Fig.5/12).

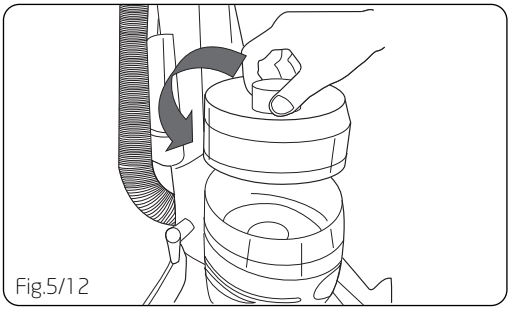


Fig.5/12

Turn the filter housing upside down and turn the filter housing base counter clockwise to open. Remove the filter housing base (Fig.5/13).

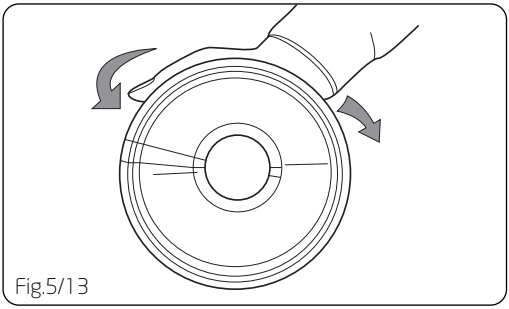


Fig.5/13

Inside the filter housing are two filters. Filter 1 is a foam filter and Filter 2 is a felt filter. Both are washable and reusable for the lifetime of your vacuum (under normal household use) (Fig.5/14).

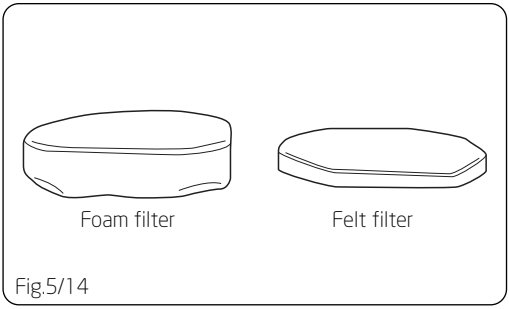


Fig.5/14

Rinse the filters in lukewarm water until the water runs clear. Squeeze and let the filters air dry for 24 hours before re-installing into the filter housing. Do not use a washing machine to clean the filters. Do not use a hair dryer to dry them. Air dry only. You can also rinse the filter housing if you wish. Never operate the vacuum without ALL the filters in place.

NOTE:To continue using your vacuum while the pre-motor filters are drying, you can replace them with the extra set of pre-motor filters that are included.

When the filters are dry, replace them into the dry filter housing. Insert the foam filter (filter 1) first and then place the felt filter (filter 2) over the foam filter (Fig.5/15).

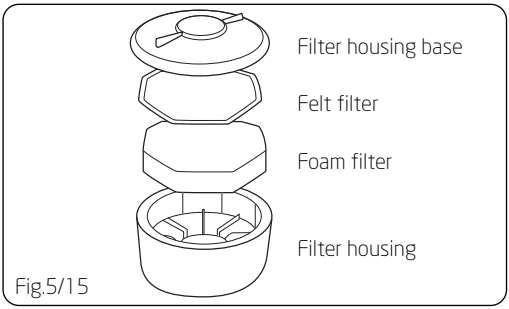


Fig.5/15

Replace the filter housing base on to the filter housing. Align the arrows on the filter housing with the arrows on the filter housing base and turn clockwise to lock in place (Fig.5/16).

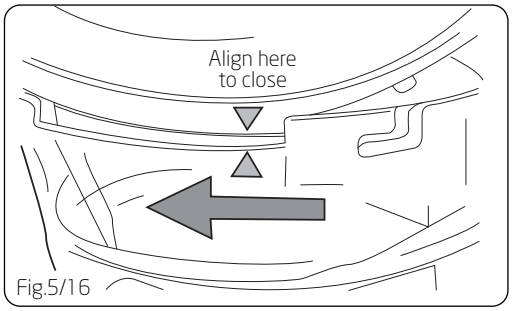


Fig.5/16

Removing & Cleaning the Lifetime Washable HEPA Filter

Under normal use, the HEPA filter should be tapped cleaned and rinsed once every three (3) years or as needed depending on usage. This is located underneath the filter housing.

To remove the HEPA filter:

Remove the filter housing.

Hold the HEPA filter by the centre opening and lift it up (Fig.5/17).

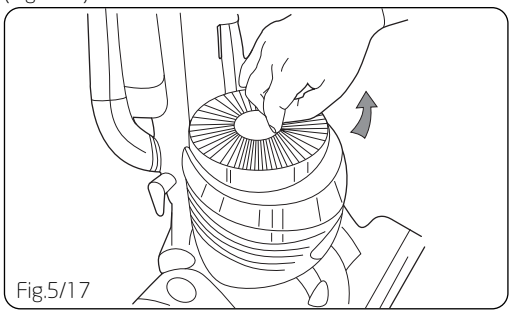


Fig.5/17

Vigorously tap clean the HEPA filter on a hard surface to remove any residual dust that might be on the HEPA filter (Fig.5/18).

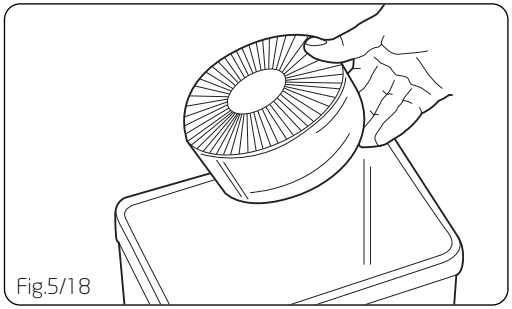


Fig.5/18

You can wash the HEPA filter by running it under the tap allowing the water to run on the dirty side (Fig.5/19).

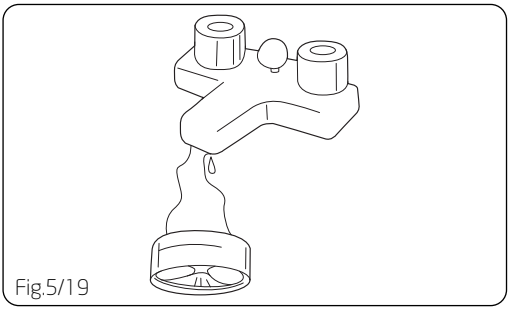


Fig.5/19

Always allow 24 hours for air drying before replacing into the vacuum.

Replace the HEPA filter back into the vacuum after it has air dried for 24 hours.

NOTE: The white material in the HEPA filter will discolour over time - This is NORMAL and will NOT affect the performance of the filter.

6. Troubleshooting

⚠ WARNING: To reduce the risk of personal injury, unplug the vacuum cleaner before performing maintenance/troubleshooting checks.

PROBLEM: Vacuum cleaner won't run

Cause:	Not properly plugged into electrical outlet.
Solution:	Plug in securely.
Cause:	No electricity in the electrical outlet.
Solution:	Check fuse or breaker.
Cause:	On/off switch not turned on.
Solution:	Push on/off switch to 'on'.
Cause:	Motor thermostat has tripped.
Solution:	Switch off and unplug the vacuum cleaner. Leave for one (1) hour before switching the vacuum cleaner back on.

PROBLEM: Cleaner won't pick up/loss of suction.

Cause:	Dirt container full or blocked.
Solution:	Empty dirt container.
Cause:	Wrong carpet height setting.
Solution:	Adjust setting.
Cause:	Clogged hose or air path.
Solution:	Remove obstruction.
Cause:	Broken belt(s).
Solution:	Replace belt(s).
Cause:	Telescopic wand not inserted fully.
Solution:	Push telescopic wand in securely.
Cause:	Dirty/clogged filters.
Solution:	Clean / change filters.
Cause:	Cyclone shroud needs cleaning.
Solution:	Clean cyclone shroud.

PROBLEM: Cleaner picks up rugs or pushes too hard.

Cause:	Wrong carpet height setting.
Solution:	Adjust setting.

PROBLEM: Agitator does not turn.

Cause:	Belts broken or installed incorrectly.
Solution:	Check or replace belts.

PROBLEM: Air flow restricted with attachment use. Sound changes.

Cause:	Attachment use restricts air flow.
Solution:	Check attachment.
Cause:	New carpet debris clogging air path.
Solution:	Remove obstruction.

7. UK Service & Help Vax Care 0870 6061248

Monday-Friday 8.00am to 8.00pm.
Saturday-Sunday 9.00am to 5.00pm.

Any queries or concerns about using your Vax, call the Vax Careline. Calls are charged at the UK national rate.

Please make a not of the model number and serial number of your Vax before calling. There are over 400 approved Vax Service Agents in the UK. For the nearest Vax Service Agent, please call the Vax Careline or visit www.vax.co.uk

8. Technical Specification

Voltage:	230 - 240V ~50Hz
Wattage:	1400W
Capacity:	1 litre useable 2 litres max
Filters:	Pre-motor HEPA Post-motor HEPA
Cord Length:	7m
Weight:	8.82kg

Subject to technical change without notice.

CE

EEC STATEMENT OF COMPLIANCE

Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the VZL-901 series bagless upright is manufactured in compliance with the following Directives:

Safety: 2006/95/EC Low Voltage Directive

EMC: 2004/108/EC Electromagnetic Compatibility Directive

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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